

Easterling, Deborah

230149

From: Easterling, Deborah
Sent: Friday, June 03, 2011 1:49 PM
To: 'James Rhinehart'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Rhinehart,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Assistant

From: James Rhinehart [<mailto:jrhineha@us.ibm.com>]
Sent: Thursday, June 02, 2011 5:50 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Jim Rhinehart, PMP®
IBM Global Services
Global Delivery Project Executive
Integrated Technology Delivery
Office: +1.720.395.0640, T/L 676-0640
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Email: jrhineha@us.ibm.com

RECEIVED

2011
PSC SC
MAIL / DMS



* Required Fields

Date: * June 03, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * James Rhinehart

Mailing Address * 132 Kingston Court

City, State Zip * Lexington, SC 29073 Phone * 803-939-0805

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service, Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water Service, Inc. ("CWS") has filed an application to adjust an increase of price its for water and sewer services. I am protesting this adjustment. CWS has not provided sufficient and complete evidence to warrant an increase in water and sewer rates to the amount documented in the "NOTICE OF FILING AND HEARING". In comparison to other water and sewer providers in the Midlands region, CWS is the most expensive water and sewer services provider. Water and sewer services are critical services in my community. CWS is the only water and sewer services provider in the Keystone Commons Sub-division community; there is no competition in the area. Residents in my community simply cannot choose to change service providers because competition does not exist. Without competition, CWS monopolizes the market to it's advantage; residents will either be forced to pay increased rates or move out of the community. More than 9-years ago I was hesitant to move into the Keystone Commons Sub-division, in part, due to the high water and sewer rates. Increasing the rates as CWS has proposed in it's filing will deter residential growth and commerce, having a negative impact to the community. CWS's application for increased rates will nearly double the price of services to it's customers. This steep increase of rates reflect CWS' poor leadership and poor management, taking advantage of residents in my community. CWS must not be permitted to increase rates for its services.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *
(This section should be completed.)

I will attend the hearing and wish to verbally share the protest statement documented above. I want to insure the commissioners consider my protest.